

TERMS AND CONDITIONS: BRADCLIN PORTFOLIO

Parking:

Pinelands: All units offer parking for 1 vehicle ONLY - NO trucks allowed.

Newlands: Small to Medium cars only - NO trucks allowed.

Blouberg: Maximum 2 cars in Tandem garage - NO trucks allowed.

CANCELLATION POLICY

Cancellations less than 21 days before check-in date will incur full charges.

Cancellations 21 - 28 days prior forfeit 50% of the deposit.

Cancellations more than 28 days prior forfeit 25% of the deposit.

Exceptions to above Policy:

No Refunds on any Peak Season/School Holidays/Long Week-ends/Special Events bookings.

No Refunds once guest has checked in.

We reserve the right to switch rooms unless booking is 14 nights or more **(Applies to Pinelands Only)**

PAYMENTS VIA CREDIT CARD:

NB: CREDIT CARD MUST BE THAT OF THE GUEST

Both Credit Card and ID Document (not Driver's Licence) must be available on check-in.

For 3rd Party Payments a Virtual Credit Card Transaction is required.

Check-In Times:

Mondays - Fridays 14.00 - 18.00hrs

Early Check-in:

Sometimes, early check-in may be possible - however, this cannot be guaranteed unless the unit is unoccupied the previous night.

Late Check-in is by prior arrangement only and must be advised **prior** to making the booking.

A fee may be payable.

Saturday & Sunday Check-In:

As our Office is closed on week-ends, Arrival Time **MUST** be notified by Friday 14.00 hrs.

Confirmed Late Arrivals:

Please call me on 082 718 8267 when you at the gate as the bell will disturb the other guests.

Check-Out:

Check-Out: 10.00hrs

Please note that Late Check-out can only allowed if an extra night is booked.

Smoking Policy:

All Units are strictly NON-SMOKING

Smoking is allowed in the garden.

Visitor Policy:

Please note that **NO VISITORS** are allowed in any of our units. In special circumstances, please chat to us.

ALL OUR UNITS OFFER SELF-CATERING FACILITIES.

OTHER Terms and Conditions:

Long Term Stays: All Units

Please note that Special Conditions relate to stays of more than 30 days. Please enquire when booking

Online Bookings:

Discounted Rates apply to minimum stays as quoted on discounted offers only. Please choose the package suited to your length of stay.

SERVICING

Bradclin House:

The apartment is serviced Monday, Wednesday, Friday at full rates.

Service days will be advised on "Discounted Rates"

No Service on Saturday/Sunday or Public Holidays.

Complimentary Starter pack of Tea/Coffee/Sugar/Milk Pods provided.

Complimentary Starter Pack of Basic Toiletries provided

Bradclin @ York:

The Unit is serviced prior to check-in.

For stays longer than 7 days, the unit is serviced once per week.

During all Peak Periods service is limited to once per week.

Service days will be advised.

No Service on Week-Ends or Public Holidays.

Complimentary Starter Pack of Tea/Coffee/Sugar/Milk Pods provided.

Complimentary Starter Pack of Basic Toiletries provided

Bradclin Sport, Newlands:

The Unit is serviced prior to check-in.

For stays longer than 7 days, the unit is serviced once per week.

No Service on Week-Ends or Public Holidays.

Complimentary Starter Pack of Tea/Coffee/Sugar/Milk Pods provided.

Complimentary Starter Pack of Basic Toiletries provided.

Bradclin Beach, Blouberg:

The Unit is serviced prior to check-in.

For stays longer than 7 nights, the unit is fully serviced once per week.

No Service on Saturday/Sunday or Public Holidays.

Complimentary Starter Pack of Tea/Coffee/Sugar/Milk Pods provided.

Complimentary Starter Pack of Basic Toiletries provided.

Damages by Guests:

Please note that all breakages and/or damages to property will be payable in full

RIGHT OF ADMISSION RESERVED

NO VISITORS ALLOWED